



AUTHENTIC PERFORMANCE

December 19, 2014

TO: Marshall Auto Body

ATTN: Aaron Marshall

SUBJECT: Welcome!

On behalf of Fiat Chrysler Automobiles (FCA), I'd like to welcome you to the Chrysler Recognized Collision Repair Facility Network. We are excited that you have enrolled in our program and have met all of the requirements to become a recognized facility. We thank you for your commitment to make certain that our customers are able to find a repair facility that can properly repair vehicles back to manufacturer's standards ensuring the fit, finish, durability, safety, and value they deserve. According to industry statistics, your shop is among the top 10% of collision repair businesses in the country and in an elite league as a best-in-class business operation. We are proud to have you as part of our network.

FCA's goal is to provide Chrysler, Dodge, Jeep, Ram, and FIAT vehicle owners with a network of reputable collision repair facilities to choose from. Your business is a critical strategic component to this objective.

Thank you for your commitment to providing our mutual customers with an exceptional experience and ensuring their safety and satisfaction.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tom Mc Carthy'.

Tom Mc Carthy
V.P. Technical Service Operations

